

Edition dated August 11, 2023.

Approved

Director General

ՍՊԸ “ՈՒԻԴԼԼՍԹԻԼԼ”

User Agreement

Dear User! Before using the educational platform (site), please read this Agreement.

By using the Site, you automatically agree to the terms of this Agreement. The User Agreement defines the terms of use of the Site - <https://skilldeposit.com/> , including sending requests, commands, use of any features of the Site, use of information necessary to the User related to the functionality of the Site.

1. Terms and definitions

The terms and definitions set forth in this section are applicable solely to the text of this Agreement and shall be construed unambiguously, within the scope of this Agreement.

Website - an Internet site located at the Internet address <https://skilldeposit.com/>.

User - a legally capable natural person who has joined this Agreement in his/her own interest or acting on behalf and in the interests of the legal entity he/she represents.

Site Administration - ՍՊԸ “ՈՒԻԴԼԼՍԹԻԼԼ”., employees of ՍՊԸ “ՈՒԻԴԼԼՍԹԻԼԼ”..

Subscription, subscription to the course - access to the site's possibilities in the amounts specified in this Agreement. Subscription is provided on a reimbursable basis at the price set in this Agreement.

Subscription period - The subscription period is the period for which access to the service and its features is provided.

Courses - any audio-visual information containing educational information intended for Users to acquire new skills or improve their existing skills. Courses are provided to the User on a subscription and a reimbursable basis.

Services - actions of the Administration to create Courses and provide access to them.

Educational services are services provided in the process of educational activities, the result of which is the achievement by Users of a certain level of learning and obtainment of specific competencies.

Educational content - structured subject content used in the educational process.

Customer - a natural or legal person ordering services or having such intention. Ordering of the service is carried out using payment for the service by the Customer, in the order and on the terms and conditions set out in the public offer agreement (available at the link: <https://static.skilldeposit.com/docs/offer.pdf>) and this Agreement.

Privacy Statement - a document approved by the Administration and regulating the processing, storage, distribution, and destruction of personal data. Also, this document contains information about the order of dissemination of other information within the Site. The Privacy Statement is available at: https://skilldeposit.com//privacy_policy.pdf.

Personal Account- a personal page of the User, available after registration on the Site, containing information about subscriptions, payments, and personal data of the User.

Profile - the User's account containing data about the User and having a set of rights to the Site and its Services.

Certificate - an electronic document containing an Access Code, upon activation of which during the Certificate validity period, the User (Certificate holder) is granted the right to use the Marketplace Subscription for the Subscription Period.

1.2 The Agreement may use terms not defined by the above terms. In this case, the interpretation of such terms shall be made in accordance with the text of this Agreement. If there is no unambiguous interpretation of a term in the text of this Agreement, the Parties shall be guided by the interpretation of the term defined primarily on the Website.

1.3 In the Agreement, unless the context indicates otherwise, the meaning of words used in the singular number shall also include the importance of such words in the plural number and vice versa.

2. Subject of the Agreement

2.1 The subject of this Agreement is the relationship between the Administration and the User, providing the opportunity to use the Educational Content and Courses. Part of the Content is available for use by the User without charging the User, and part of the Content and Educational Content is available for use by the User exclusively for a corresponding monetary fee.

2.2. The text of this Agreement is an integral part of the public offer agreement.

2.3. The User agrees to the terms of sale of access to the selected Course posted on the Site by clicking the "Start Learning" button at the purchase stage of access to the Course on the Site. Completion of these actions is a fact confirming the conclusion of the contract between the User and " ሆግሮ " “ብዙረረሀዳኮረረ”.

2.4 All users of the Site and its Services are considered persons who have received the offer, and the acceptance is deemed complete and unconditional. if at least one (any) of the following actions is performed:

- The User uses the content regardless of whether they are in free access or closed access.
- The User is registered on the Website and/or its Services.
- The User has paid for the Services/Educational Services of ሆግሮ “ብዙረረሀዳኮረረ”.. .
- The User uses the Site and its contents regardless of registration and payment.

Thus, by visiting and using the Site or its Services, including without registration/authorization, the User unconditionally accepts the rules outlined in this Agreement.

Attention! In case of disagreement with the terms of this Agreement, do not register on the Site or its Services and do not use its functions.

2.5. The Agreement is also a subscriber agreement and a contract of reimbursable services.

2.6. The Agreement may be changed at any time at the request of the Administration. Administration publishes a new version of the Agreement on the Site in the "Information" section. Tracking changes is the responsibility of the User.

2.7. Administration is allowed to make changes in already published Courses in case of errors in it, to update the information in it (for example, in case of changes in legislation), or in case of changes in the content of the Course in the direction of improvement (for example, adding new sections, adding visualization, etc.). content is not subject to change in the content part, the description of which was available to the User when purchasing the Course.

2.7.1 The content part, as well as terms, can be changed in case of force majeure circumstances. Force majeure circumstances within the framework of this paragraph are also recognized (along with other events specified in these Rules) illness/death / military service of the speaker, moderator, other person without whom it is impossible to conduct the Course, other valid reason for the impossibility of conducting the Course in due time.

2.8. By accepting the offer, the User confirms that he/she is a legally capable natural person, acting in good faith, voluntarily and reasonably. Within the limits of his/her legal capacity, over 18 years of age, without any obstacles to accepting this offer, fully understands the meaning and sense of this offer.

2.9. On the basis of the Agreement, the User has the opportunity to use the Site and its Services, in particular by obtaining the chance to participate in free courses, as well as in paid courses, by performing actions provided by the Administrator (including if necessary,, by registering and paying

the appropriate fee) and getting access to the Courses. In addition, the User has the right to use the Site and its Services in any other way this Agreement provides.

2.10. Upon completion of the training, the user is given a numbered certificate confirming the completion of the training, if it is assumed to be a course.

3. How to register on the website

3.1. The Administrator provides the User, before its registration on the Site, access to information about the Site, the ability to study the Site content and educational content through the search window or filters, as well as to view the open part of the Site sections.

3.2. In order to gain access to the closed resources of the Site and its Services, registration on the Site is provided by creating a User account. The User has no right to carry out registration on behalf of or instead of another person, except for cases when the User was duly authorized to act on behalf of another person. At the same time, the User may not register a Profile for use by persons under 18 years of age.

3.3. Registration is carried out by e-mail address (hereinafter - e-mail address). To register by e-mail address it is necessary to enter the e-mail address and enter the password twice (the second time for confirmation). The password must be at least 8 symbols and must contain symbols of at least three groups (small Latin letters, capital Latin letters, numbers). The password may not contain spaces (including starting and ending with spaces). After performing the actions specified in this paragraph, a message with a confirmation code will be sent to your e-mail address. User registration allows to purchase Courses, view free content and perform other actions related to the functionality of the Site.

3.4. In the "Profile" section of the personal account, the User may specify their first name, surname, gender, and date of birth and add an avatar (image) that does not contradict the rules of this Agreement.

3.5. The received personal data shall be processed by the confidentiality provision and by the laws.

3.6. The User is responsible for the accuracy and correctness of the information provided and for all consequences that could result from giving inaccurate, incorrect, incomplete, or otherwise distorted information.

3.7. The User is responsible for safe access to the personal account, log in, and password. The User is also responsible for all actions performed using his/her personal account.

3.8. The User must inform the Administration about the change of e-mail address and/or phone number.

3.9. By registering on the Website, the User agrees to receive advertising messages, newsletters, and other information the Administration sends.

Administration. The User can refuse the mailing by sending a refusal letter to the e-mail support@skilldeposit.com.

3.10. When using the Site through the appropriate interface of the Site, the User agrees to receive cash receipts in electronic form, as well as information on the selected Course. Providing the User with the above information is necessary for the User to use the Site services. If the User disagrees with the terms of this sub-clause, he/she should refrain from using the Site.

4. Rights to the Site content and rules for the use of information

4.1. All copyright, intellectual, and related rights belong to ሆጥር “በፍትህ ለህዝብ” LLC. In case of infringement of copyright, academic, and related rights, the person who has committed the infringement of such rights - bears the responsibility provided by the current legislation.

4.2. Users can use the Site's content exclusively for educational and personal purposes. Copying and distributing the Site content is equated to violating copyright, intellectual, and related rights and entails liability provided for by the current legislation.

4.3. Unless otherwise expressly outlined in this Agreement, nothing in this Agreement may be considered as a transfer of exclusive rights to the Site's content.

4.4. The Administration is constantly working on the filling of the Site and its and its Services, convenience of use of the Site and its Services, adaptation for certain groups of Users, and updating of information in connection with changes in legislation. norms and rules, economic situation, etc.

In this regard, the Administration shall have the right to:

- To change the design of the Site and its Services, its structure, list of services, change or supplement the scripts, software, and other objects used or stored on the Site, and any server applications at any time without prior notice.
- If necessary, send e-mail messages to Users regarding using the Site and its Services.
- Change the terms of registration on the Site and its Services or terminate it (temporarily or permanently) without prior notice.
- Change or delete the content of the Courses at the request of state authorities.
- Change the payment procedure for the Courses, hold promotions, and reduce the price of some Courses to attract more students.

Users have the right to:

- Demand access to the Course they have paid for, free Content, and other features of the Site.
- Content and other features of the Site are available to Users.
- To take part in courses by means of remote technologies.
- To address questions, and claims related to the functioning of the Site or the quality of services to the Administration.

5. Provision of services: Order, Terms, Conditions

5.1. The opportunity to study the content of educational courses is provided to the User if the User refuses to copy and distribute the information contained in the Course, both for personal and commercial purposes. Otherwise, the User will be blocked access to the Course without refunding the paid money, and the User may be held liable in the manner prescribed by applicable law.

5.2. The User is prohibited to damage the Site's software, make changes to the program code, and otherwise cause damage to the Site or the property of the Administration. In case of such actions, the User may be prohibited access to the Course.

5.3 Services are provided personally to the User. Providing services to several persons when using one personal account is not allowed. In case of established use of one personal account - access to the User's personal account is terminated without refund.

5.4. After payment for access to the Course by the User, the Course is automatically added to the "My Courses" section of the User's Profile on the Website. The Customer receives the login data upon payment.

6. Rules of interaction between the Parties to the Agreement and other users of the Website

6.1 Users of the Website should respectfully treat each other, the employees ensuring the functioning of the Website, the speakers accompanying the Courses, the authors of the Courses, the Administrators, and other persons involved in the training of Users. Communication and interaction in any form should be polite and correct. Insults, threats, vulgarity, imposition, intrusiveness, hostile attitude, and any malicious disturbance of other users of the Site or the Administrator's employees, including the placement of knowingly false information and display of rudeness, are prohibited on the Site.

5.2. The Administrator reserves the right to block any User of the Site with temporary or permanent restriction of access to the Site, including termination of the right of access to already paid resources of the Site with retention of a fine in the amount of the full amount paid in case of detection of facts of violation of this Agreement and generally accepted norms of behavior, including as a result of receipt of repeated complaints about a particular User, the User, in turn, unconditionally agrees with this rule.

6.3. It is prohibited on the Site:

- Use automated programs to collect information and/or interact with the Site, including automatic registration.
- Post on the Site home addresses, telephone numbers, e-mail addresses, passport data, and other personal information of other people without their personal consent to such actions.
- Use the Site in any way that may interfere with the normal functioning of the Site.
- Place any advertising.
- Post information related to the distribution of goods and services prohibited by the current legislation.

- Distribute mass mailings, spam.
- To place any other information that does not correspond to the purposes of creation of the Site, infringes upon the interests of Users.

The Administrator reserves the right to moderate and/or remove undesirable information from the Site. The Website Administration has the right to remove Profiles from the Website if, in the opinion of the Administrator, they violate the provisions of this Agreement, including if the Administrator has become aware that the User is under 18 (eighteen) years of age, even if the User has paid for access to paid content or made a Subscription.

7. Liability of the parties and procedure for resolving Disputes

7.1 Administration is not responsible for the actions of Users about each other. If one User violates the rights and interests of another, the Administration has the right to block the offender. At the same time, the resolution of the dispute remains for the User without involving the Administration.

7.2 Administration does not assume responsibility for the content of third-party sites, including the placement of a direct link from such a site to the site of Administration.

7.3. Administrator reserves the right not to enter into written negotiations or other contacts with Users, except in cases provided for in this Agreement or directly indicated on the Site.

7.4. All disputes and disagreements shall be resolved by the Parties through negotiations. The Party having a claim shall send it in writing by e-mail.

E-mail addresses: for the Contractor -support@skilldeposit.com, for the Customer - specified by him when providing information to the Contractor. The term of consideration of the claim is 10 (ten) calendar days.

7.5. In case of impossibility to resolve the situation in the pre-trial order, the Parties resolve the dispute in court. The location of the Contractor determines the jurisdiction.

7.6. The Parties shall be released from liability for partial or full failure to fulfill their obligations under this contract if this failure was a result of force majeure circumstances, which arose after the conclusion of this contract as a result of extraordinary circumstances, which the Parties could not foresee or prevent.

7.7. The Administration is not responsible for failures in the work of the Site associated with force majeure, in particular with power outages, malicious programs, or by acts of legislative and/or executive power.

7.8. Under no circumstances the Administrator and our officials be liable to Users or to any third party for any indirect, incidental, or unintentional damages, including lost profits or lost opportunities, lost

data, hurt, damage to business reputation caused in connection with the use of the Site, or other materials to which Users or other persons have accessed through the Site.

7.9 The Administrator shall not be liable to Users and third parties for any inaccurate, false, incomplete, incorrect, erroneous, distorted, or irrelevant information posted on the Site by third parties.

8. Constructor's Details

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TIN 00510547

Republic of Armenia, city Erevan, 15/1 Khorenatsi street

R/S: 16600769629600

Bank: CJSC Evocabank